Tips for responding with compassion

Listen sensitively and carefully.
Vulnerable students need you to listen and help. Ask directly how they are doing or if they have thoughts of harming themselves or others.

Trust your gut.
If you are concerned about a student, talk to your department chair, supervisor, or the Office of the Dean of Students.

Connect with campus resources.
We have other professionals and campus resources dedicated to helping you and students. You can start with the AWARE network or any of the other resources listed in this guide. Your firsthand knowledge and personal connection to this student is valuable in supporting them.

Take care.
Helping a distressed student can take a toll on you. Please think of your own wellbeing and seek support if needed.

Stay safe.
Safety is always our top priority. Call 911 if a student poses an immediate threat to self or others.

Share what you know.
State and federal laws and University policies mandate reporting in some situations. The Family Educational Rights and Privacy Act (FERPA) allows faculty and staff to report student health and safety concerns to relevant campus offices trained to handle situations with sensitivity and care. Taking appropriate action does not violate a student’s privacy. In some instances, employees have an obligation to report behavior, visit oeo.wsu.edu for more information on reporting requirements.

Campus Resources

ACCESS CENTER 360-546-9238 | studentaffairs.vancouver.wsu.edu
Provides accommodations and services to students with documented needs.

COUNSELING SERVICES 360-546-9238 | studentaffairs.vancouver.wsu.edu
Confidential counseling services for students.

EMPLOYEE ASSISTANCE PROGRAM 1-877-313-4455 | www.eap.wa.gov
Provides WSU employees counseling, education, and consultation services.

HEALTH SERVICES 360-546-9238 | studentaffairs.vancouver.wsu.edu
Basic health care for students.

TITLE IX LIAISON 360.546.9571 | studentaffairs.vancouver.wsu.edu
Works with OEO on cases involving discrimination, sexual harassment, and sexual misconduct.

OFFICE OF STUDENT CONDUCT 360-546-9573
Addresses violations to the WSU Standards of Conduct for Students.

WSU VANCOUVER PUBLIC SAFETY 360-546-9001

OFFICE FOR EQUAL OPPORTUNITY 509-335-8288 | oeo.wsu.edu
Intake office for complaints of discrimination, discriminatory harassment, sexual harassment, and sexual misconduct.

OFFICE OF STUDENT CONDUCT 509-335-4532 | standards.wsu.edu
Addresses violations to the WSU Standards of Conduct for Students.

OFFICE OF THE UNIVERSITY OMBUDSMAN 509-335-1195 | ombudsman.wsu.edu
Serves as an impartial and neutral resource to assist all members of the university community.

Community Resources

CLARK COUNTY YWCA 360-696-9560
Provides 24-hour crisis call support for children and adults.

CITY OF VANCOUVER POLICE DEPARTMENT 360-487-7400

CLARK COUNTY CRISIS LINE 360-696-9560

CLARK COUNTY CRIME VICTIM SERVICES 1-888-425-1176 | www.lcsnw.org

COMMUNITY HEALTH SERVICES freeclinicdirectory.org
Provides information about free and low-cost health care options.

NATIONAL SUICIDE PREVENTION LIFELINE 1-800-273-TALK (8255)

NORTHWEST JUSTICE PROJECT FREE LEGAL HOTLINE 1-888-201-1012

See common issues and how you can Recognize, Respond, Refer, and Report on the back.
**Display of sexually suggestive pictures or cartoons in workplace, residence halls or online.**

**Demand for sexual favors by peer or supervisor accompanied by implied or overt threat concerning an individual’s academic status or employment.**

**Communications that continue after being told to stop.**

**Threatening to release private information/photos.**

**Verbal abuse, innuendo of a sexual nature, unwanted sexual flirtations.**

**Demand for sexual favors by peer or supervisor accompanied by implied or overt threat concerning an individual’s academic status or employment.**

**Display of sexually suggestive pictures or cartoons in workplace, residence halls or online.**

**Continued jokes, language, gestures or remarks of a sexual nature.**